

Welcome Students

Services by Compugen



Order Process

Once the transaction is complete you will receive a confirmation notification via email. In this notification you will find a link to the status of your order. As your order progresses through, this link will provide updates about your order including; waybill # and invoice.

For questions related to the product (DOA, defective) please contact Compugen within the first 30 days. After this time, please contact the manufacturer directly.

For questions related to your order please contact salescentreatlantic@compugen.com or by calling us at 1-800-361-5984

Warranty Process

1. HP WARRANTY SUPPORT LINE: HP Canada's 24/7 Warranty Support Line Is 1-877-231-4351
(To contact sales expert)
2. ASUS WARRANTY SUPPORT LINE: Call 1-888-678-3688
3. ACER: For Warranty support call (866)706-2237
4. MICROSOFT: For Warranty support call English :1-800-936-5900
FRENCH:1-855-434-6807
5. DELL: For Basic Hardware Warranty Support Call 1-800-847-4096

Terms and Conditions

1. All sales are final.
2. If your item arrives damaged or non-functioning Compugen must be notified within 30 days of delivery date. Please email salescentreatlantic@compugen.com.

Please include;

- Pictures of damage
- Description of problem
- Contact information
- Order # or reference #
- Contact information